

answer, and complains of discourtesy. A motorist that rushes ahead only to block the lane to wait for a parking space. A "fixie" on his bike that passes on the right only to block a right turn on red. An assigned penalty in a love letter that proposes no solution: The other reason for this book is to respond to the continual bombardment from the press, the public, and those in "authority," of our operators' response, "Try a week, *a day* behind the wheel, and *then* tell me what you think!"

In the past year, I have received feedback from passengers, co-workers, and other newer operators, and I hope this follow-up sequel answers the questions I still get about issues or topics not in "Finding Zen." The glossary in the back of book one, and here in this sequel, helps in understanding words with which you may be unfamiliar.

Fortunately, there are classes on a regular basis in the training department that keep the information fresh: we have CAC training (Collision Avoidance Class); VTT class (Verified Transit Training); and Re-qualification, after not having been behind the wheel for 60 days. This Line Trainer's