

# THE BEST OF THE DAO OF DOUG

"Step down for *open sesame* when the green lights are on. Please move back, we need these seats for seniors. Please take the next car, this coach is full." It had been another busy day on the 14 Mission. My last trip inbound to the Ferry, and then I am done!

It's been shown that a drop of water changes when we focus our attention on it. So too with how I look at my passengers. And how they view me. Words are the least

